

## Conditions agreed by the Police and Licensing Authority for The Deli Society

- 1 The premises shall install and maintain a comprehensive CCTV system. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Recordings shall be made available within 48 hours upon the request of Police or authorized officer throughout the preceding 31 day period. The CCTV system should be updated and maintained according to police recommendations.
- 2 A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises are open to the public. This staff member must be able to show a Police or authorized council officer recent data or footage with the absolute minimum of delay when requested.
- 3 A proof of age scheme, such as Challenge 25, must be operated at the premises where the only acceptable forms of identification are (recognized photographic identification cards, such as a driving license or passport / Holographical marked PASS scheme identification cards) appropriate signage must be displayed.
- 4 The premises shall prominently display signage at all entrances informing customers that *CCTV is in operation throughout this premises and is made available to the police.*
- 5 A record shall be kept detailing all refused sales of alcohol. The record should include the date and time of the refused sale and the name of the member of staff who refused the sale. The record shall be available for inspection at the premises by the police or an authorised officer of the Council at all times whilst the premises is open. This can be in written or electronic form.
- 6 Unaccompanied children are not permitted on the premises.
- 7 Notices shall be prominently displayed at the premises requesting patrons and any delivery operatives to respect the needs of local residents and businesses and leave the area quietly.
- 8 Any designated smoking area must be covered by CCTV that is to the same standards as the internal CCTV system.
- 9 Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
- 10 No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between (23.00) hours and (08.00) hours on the following day.
- 11 All sales of alcohol for consumption off the premises shall be in sealed containers only, and shall not be consumed on the premises.
- 12 The premises license holder shall ensure all persons who work on the premises have provided satisfactory proof of identification and the right to work and have carried out checks on the home office website to verify identification, visa and the right to work documents.

- 13 All documents of members of staff will be retained for a period of 12 months post termination of employment and will be made available to the police, immigration and/or Licensing officers upon reasonable request.
- 14 New and seasonal staff must attend induction training and receive refresher training every six months.
- 15 An incident log shall be kept at the premises, and made available on request to an authorized Local Authority or Police Officer, which will record the following:
  - a) All crimes reported to the venue.
  - b) All ejections of patrons.
  - c) Any complaints received.
  - d) Any incidents of disorder.
  - e) All seizure of drugs or offensive weapons.
  - f) Any faults in the CCTV system.
  - g) Any refusal of the sale of alcohol.
  - h) Any visit by a relevant authority or emergency service
- 16 A zero tolerance to illegal drugs shall be operated at the premises.
- 17 No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance. Doors to be kept closed after 7pm to reduce noise for neighbouring residents and businesses.
- 18 Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall be limited to 4 persons at any one time after 2100hrs.
- 19 Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke, shall not be permitted to take drinks or glass containers with them.
- 20 The premises Licence Holder and/or Designated Premises Supervisor will keep up to date policies and staff training records in relation to the following: Requirements of the challenge 25 scheme, drugs, identification & recognition of drunks, identification recognition and responsibilities of dealing with vulnerable persons and the correct procedures to be followed when refusing service regular training must be provided to all staff at least every six months, a record of the training will be maintained for at least twelve months.